

# Walgreens Handyman Introduction

## Handyman Service Roll Out 6/1/2017

- Packet Includes
  - Store formats and layout
  - Sign Typed/Examples
  - Exterior Issues/Examples
  - Paint colors
  - Wall Covering Types
  - Floor Types
  - Fence Types
  - Examples of what good looks like
- Please use this guide for reference and to help identify various finishes etc. throughout our prototypical stores.



# Store Type Examples & Terminology



## Stand Alone

Building is detached from adjacent properties. Parking lot not required to be present.



## Strip Center

Building is attached to adjacent properties; not required to be singular-story building. Parking lot likely present, not required.



## City Center

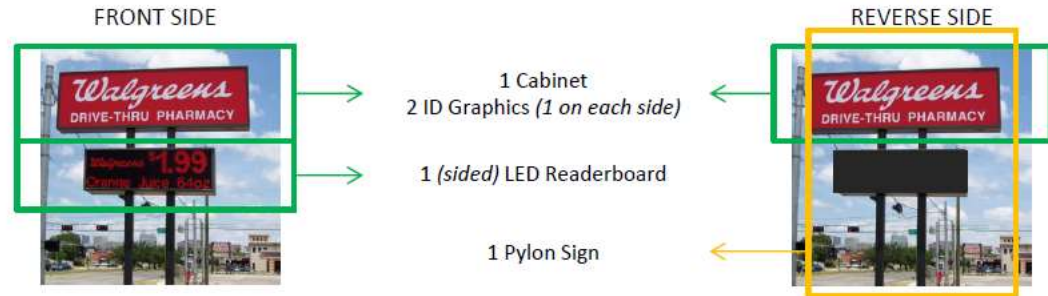
Building is attached to both vertically (if present), and horizontally adjacent tenants. Multi-story building not required. Parking lot not likely to be present, not required.

# Ground Sign Examples & Terminology

## How to quantify components

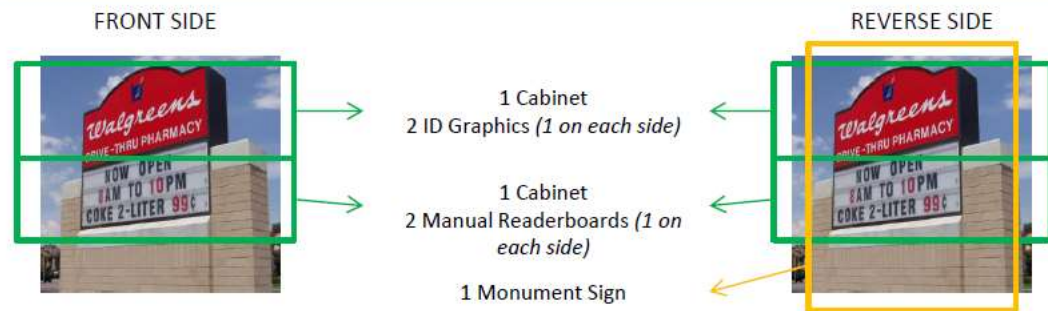
### Monument, Pylon, Shared Sign

These signs are counted as a whole; quantity should match number of erect structures. There may be multiple readerboards or graphics on the singular structure.



### LED/Manual Readerboard, ID graphics

These items are counted individually; quantity should match number of sides present. There may be multiple readerboards or graphics on a singular monument/pylon/shared site sign.



### Cabinets

These items are counted as a whole; quantity should match number of boxes. There may be multiple cabinets on a singular monument/pylon/shared site sign.



# Pavement Condition Examples & Terminology

## 1 Rating Examples



### Failed Pavement

Road material has broken away in area of alligator cracking due to traffic loading. Pothole often form in cold weather states due to the freeze-thaw cycle. Can also form in warm weather states when water saturates the subgrade.



### Raveling

Disintegration of the asphalt due to aging and loss of bitumen. Pavement surface feels rough. As raveling progresses, pieces of the aggregate will separate from the pavement.



### Oil Degradation

Degradation of the asphalt or concrete surface due to oil dripping from vehicles. Not just darkened, but includes raveling.

# Pavement Condition Examples & Terminology

## 2 Rating Examples



### Longitudinal Joint Failure

Pavement begins to deteriorate along the original, poorly-constructed seam. Cracks often appear parallel to the seam, followed by alligator cracking.



### Bowing

Pavement begins to concave into itself. Caused by repeated traffic loading and will often begin in the wheel paths.



### Oil Degradation

Degradation of the asphalt surface due to oil dripping from vehicles.



### Alligator Cracking

Advanced Stage: Interconnect cracks, forming small blocks typically 1" to 6" in size; always less than 2' square. Caused by repeated traffic loading and will often begin in the wheel paths.

# Pavement Condition Examples & Terminology

## 3 Rating Examples



### Broken/Damaged Curb or Trip Hazard

Pavement is in acceptable condition, but curbs are damaged.

Frost/Heave action has caused asphalt pavement to rise above the concrete sidewalk elevation creating a trip hazard.



### Local Pavement Failure

Surrounding pavement is in acceptable condition, however water intrusion has damaged pavement near inlets. Pavement needs to be replaced. Small potholes may also describe a local pavement failure.



### Oil Staining

Darkening of surface is apparent; separation and raveling has not yet occurred



### Alligator Cracking

Preliminary stage: Interconnect cracks, forming small blocks. Cracks remain “tight” and road material has not begun to break away. In warm, dry climates alligator cracking tends to degrade more slowly than in wet or cold climates.

# Gatekeeper Cart Containment



# Exterior Site: ADA - Detectable Warning



1 – Detectable warning needs replaced; major cracks/damage



2 – Detectable warning has minor cracks/damage OR area needs dimpled



3 – New caulk around perimeter needed



4 – Good condition as is; paint only if needed



5 – Brand new; no R&M needed



# Exterior Site: ADA - Handicap Signs



1 – Sign is rusted, heavily corroded, bent, or sun damaged/faded



2 – Sign has graffiti or beginning to peel



3 – Re-screw sign to post or wall, sign plate is in good condition as is otherwise



4 – Good condition as is; tiny rust stains beginning from screws or posts



5 – Brand new or in good condition as is; no R&M needed (van accessible not required to be separate signage plate)

# Exterior Site:ADA - Signage Posts



1 – Replace posts due to damage or excessive rust



2 – Existing post needs re-erected



3 – Repaint post



4 – Good condition as is; no R&M needed



5 – Brand new



# Site Fencing Examples & Terminology

## Options for Site Fencing PRESENT

Chain Link



Aluminum Decorative Metal



Wood Plank



EIFS



Masonry



PVC



## Options for Site Fencing NOT PRESENT / Grade = NA

Retaining Wall



Guard Rails



Retaining Wall / Guard Rails



# Exterior Site Garbage Cans

Stores Can order replacements from STORENET



1 – Replace entire garbage can: bolts, stand, cover



2 – Replace stand or cover; re-anchor fixture



3 – Fixture needs painted and power washed



4 – Good condition as is; no R&M needed



5 – Brand new



# Exterior Site Bench Examples



1 – Fixture needs replaced due to rust or damage



2 – Sitting area or back panel needs replaced



3 – Fixture needs paint/power washed



4 – Good condition as is; no R&M needed



5 – Brand new

# Exterior Site: Bike Rack



1 – Fixture needs replaced due to rust or damage



2 – Fixture needs to be re-anchored



3 – Fixture needs paint/power washed



4 – Good condition as is; no R&M needed



5 – Brand new



# Exterior Site: Trash Enclosure



1 – Entire closure needs to be replaced due to rust/damage



2 – Section of enclosure needs replaced



3 – Enclosure needs painted



4 – Good condition as is; no R&M needed.



5 – Brand new



# Exterior Site: Handrails at Receiving



1 – Present; replace entire fixture and repair base



2 – Present; repair section of railing



3 – Only paint needed



4 – Good condition as is; no R&M needed



5 – Brand new





# Script Signage Examples & Terminology

For any condition on items 43-47, the building script signs, as seen here, count as 1 singular sign. For example, if “Pharmacy” script sign, “Individual letter” type, is non-illuminated in letters “M”, “A”, “C”, “Y” – *shown as photographic example for Grade 3 above* – Do not enter Quantity of Repairs = 4; Correct count = 1.

Box Sign



Channel lettering



Individual lettering



# Other Exterior Script Signage Examples & Terminology

Other applicable script signage:

- Healthcare Clinic / Clinic
- Drive-Thru / Drive-Thru Pharmacy / Rx / Arrow
- Entrance / Exit / Enter



All brand identifying script signs should be addressed in the above respective line items. This applies to *Walgreens*, *Pharmacy*, *Photo*, *24 Hour*, & *Liquor* script signs.



Any branded awnings are not considered exterior script signage and should not be included in count for quantity of repairs, total quantity, or conditional grade breakdown.



# Tower Sign Examples & Terminology

Blue Mortar & Pestle



Red Mortar & Pestle



W Sign



Corner W Sign



Engraved



NA signage - use Grade: NA



# Finish/Structure Examples & Terminology

WAG building façade is typically made of

- EIFS
- Masonry brick, CMU, decorative rock
- EIFS and masonry combination



When a different finish or structure type is present, please grade and take photos as required, using the *Finish – Other & Structure – Other* line items. Examples of other exterior facades that may be present:

Brass



Granite



Stainless steel



Laminated panels



Wood panels



# Building Exterior Structure - EIFS



1 – Replace section of EIFS to mesh backing



2 – Replace multiple coats of EIFS due to excessive wear



3 – Replace top coat of EIFS and repaint



4 – Good condition as is; no R&M needed



5 – Brand new



# Building Exterior Tower Access Doors (Underside of Canopy)

1 – Repair/Replace door  
due to damage



2 – Door needs new lock



3 – Rust is present



4 – Good condition as; no  
R&M needed



5 – Brand new



# Building Exterior Painting Doors



1 – Prep and paint  
existing surface



2 – Paint surface only



3 – Powerwash existing  
surface



4 – Good condition as is;  
no R&M needed



5 – Brand new



# Building Painting Stockroom Rollup Door



1 – Prep and paint existing surface



2 – Paint surface only



3 – Powerwash existing surface



4 – Good condition as is; no R&M needed



5 – Brand new





# Bollard/Cover Examples & Terminology

## How to Grade

Bollard and Bollard covers may be found together, but should be considered 2 separate entities. A Bollard Cover is not required to be present; when a Bollard Cover is not present, the Bollard Cover is NOT missing, it is NA.

## Bollards

Designed as a barrier between building/meters/etc. and possible damage (car crash into building). Grade/Quantity of Repairs is ONLY applicable to bollards of metal or concrete type.

DO NOT include plastic ribbons in conditional grade, count for quantity of repairs or total quantity. Plastic ribbons are only present for headlight reflection, to make driver aware they are close to exterior wall or column.



Concrete and/or metal Bollards present, Bollard Cover = NA



Plastic reflective ribbon ONLY

## Bollard Cover

Designed as a finishing over concrete/metal bollards. Bollard covers can only be damaged if present; if the bollard cover is not present, it may not be missing, appropriate grade = NA.

When covers are present, Surveyor is not required to lift cover in order to conditionally grade bollard. If cover is placed on top of bollard, and the bollard is upright, Surveyor may assume *Bollard* grade = 4. If cover is placed on top of bollard, and the bollard is not upright/leaning over, *Bollard* grade = 1.



Bollard Cover damaged; Bollard upright, assume grade = 4



Bollard Cover damaged; Bollard leaning, assume grade = 1

# Bollard/Cover Examples & Terminology

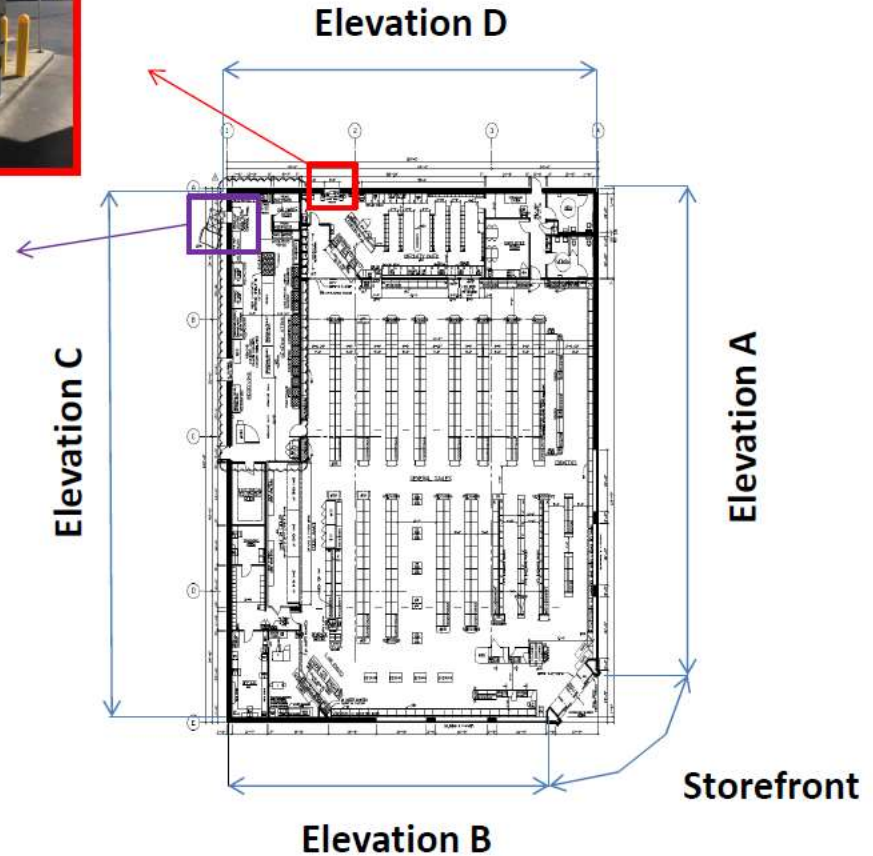
## How to Quantify

Bollard and Bollard Covers are to be broken up via Elevation and at Storefront Entrance. Bollards present at the Storefront Entrance should only be counted through length of doorway.

Bollards/Covers at the Pharmacy Drive-thru (NOT plastic ribbons) are included in count for which elevation the drive-thru is present.



Bollards/Covers at the Receiving door, or enclosures are included in count for which elevation they are present.



# Building Exterior Bollards



1 – Bollard needs replaced due to bending or major damage



2 – Bollard needs replaced due to dents or is unsightly



3 – Bollard needs painting



4 – Good condition as is; no R&M needed



5 – Brand new



# Building Exterior Bollard Covers



1 – Cover damaged and needs replaced



2 – Cover full of graffiti and needs painting



3 – Minor scuffs



4 – Good condition as is; no R&M needed



5 – Brand new



# Present Drive-Thru Examples & Terminology

## How to quantify

Please capture the overall number of drive-thru lanes present that include a window, pneumatic system, and/or track/rail system. There may be additional lanes that do not include a pneumatic system, these lanes are to be included from counts for quantity of repairs and total quantity.

### 3 lanes



Total Qty = 3

- 1 Pharmacy Connection
- 3 lanes
- 1 window
- 0-2 possible pneumatic or track systems (new, removed or never added)



Total Qty = 3

- 1 Pharmacy Connection
- 3 lanes
- 1 window
- 0-2 pneumatic or track systems

### 2 lanes



Total Qty = 2

- 1 Pharmacy Connection
- 2 lanes
- 1 window
- 0 pneumatic or track systems



Total Qty = 2

- 1 Pharmacy Connection
- 2 lanes
- 1 window
- 0 pneumatic or track systems

### 1 lane



Total Qty = 1

- 1 Pharmacy Connection
- 1 lanes
- 1 window
- 0 pneumatic or track systems

# Operational Drive-Thru Examples & Terminology

## How to quantify

### Operational:

- Drive-up Window: Pharmacist needs to have this content available on a daily basis for use by the customer.
- Additional lanes: Pneumatic system and/or cage/track system needs to be present but are not required to be functioning due to in-progress maintenance only.

### Non-Operational:

- Lane, either drive-up window and/or additional lanes, traffic path are obstructed by bollard, cone, or other signage and blockage
- Additional lanes will have had or are in-progress to have the pneumatic tube and/or cage/track system removed
- Check and confirm with pharmacist which lanes are present and fully included in daily business content to be included in total quantity of operational drive-thru lanes



Please capture the overall number of drive-thru lanes that are operational, including as necessary the window, pneumatic system, and/or cage/track system. There may be additional lanes that do not include a pneumatic system or cage/track system, these lanes are to be excluded from counts for total quantity.

*The first photographic example here should be new standard going forward, other (possibly confusing) examples of non-operational drive-thru lanes are included:*



2<sup>nd</sup> lane tube/track system still in place; some form of Bollard



Blockage Signage



Removed 2<sup>nd</sup> lane tube/track system



2<sup>nd</sup> lane tube/track system still in place; orange cone



Attention Signage



Removed 2<sup>nd</sup> lane tube/track system; yellow cone

# Sidelite Window Examples & Terminology

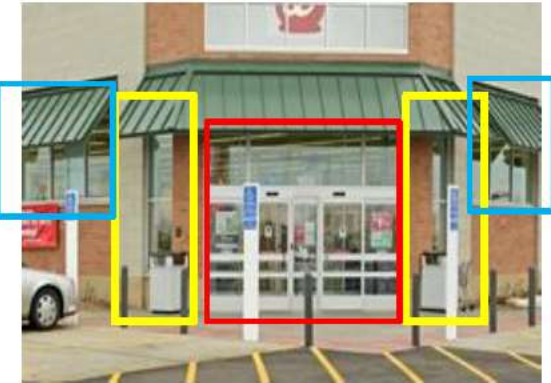
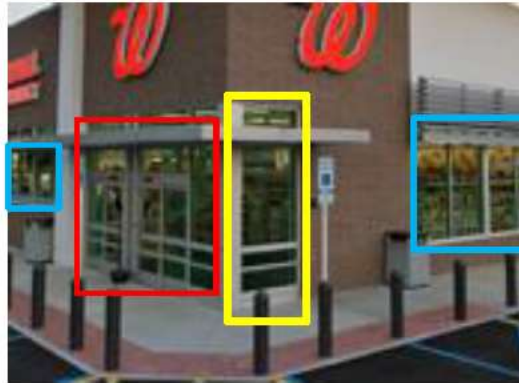
## How to Quantify

Sidelite

Storefront

Sales Floor Windows

Sidelites are windows defined by immediate adjacency to entrance door, narrow width, are full and equal height to the entranceway.



In these 3 examples, there are no sidelite windows present. There are windows which are included as storefront entrance and sales floor windows. Storefront entrances typically have window panes on either side, above, and in-between doors – these are not sidelites.



*Walgreens*

# Entrance Shutter Examples & Terminology

Roll down  
Interior



Roll down  
Exterior



Scissor gate  
Interior



Scissor gate  
Exterior





# Interior Building Entry: Entrance - Carpet Tile



1 - Entire carpet is deteriorating; walk-ways are worn down to slab, longitudinal ripping, large staining



2 - Majority of carpet is worn, ripped, separating; discoloration



3 - Patchwork only; minimal to no tears present; mismatched tiles present or deep cleaning



4 - Surface cleaning for stain removal; structure of carpet is in good condition as is



5 - Carpet is in good condition as is; no R&M needed

NA - Area is not carpeted; only tile and/or walk-off floor mats exists; see *foot grille/soft grid*

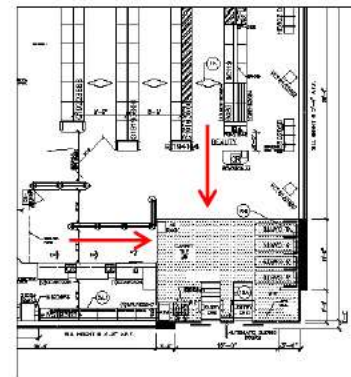
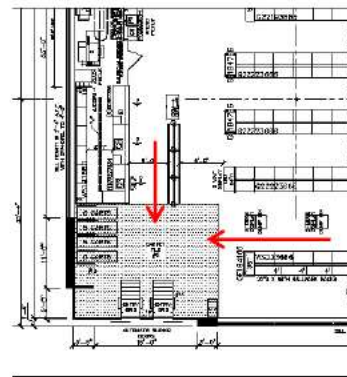
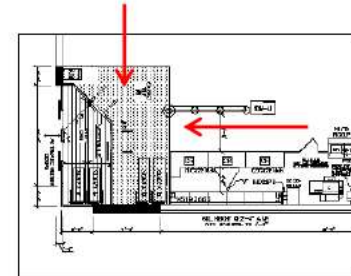
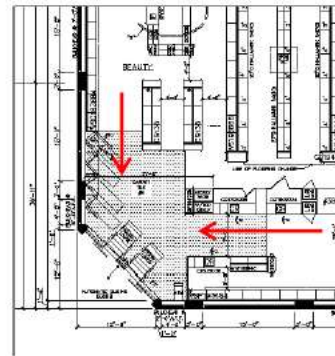


# Entrance Carpet Tile: Desired Photos to Submit

Regardless of conditional grade documented for entrance carpet, a photo is required. Please provide 2 photos of entrance carpet, similar in fashion as shown here, to capture a global shot. If entrance has viewing obstruction, provide more photos as necessary to capture entire space. If entrance carpet is graded 1, 2, or 3, additional photos are required, zoomed in as necessary, to capture R&M area.



**\*Please do NOT submit a photo of this view, UNLESS zooming in on damaged area for Grade 1, 2, or 3 – this view does not show the carpet in its entirety**



# Entrance Carpet Tile Specification Options

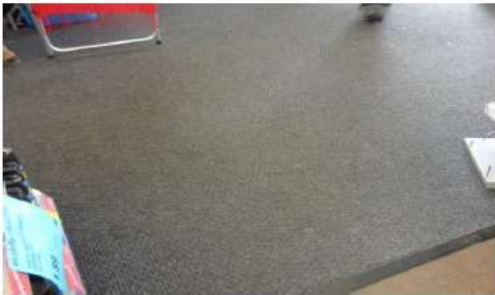
Dreadnought  
(Diagonal)



Ambassador



Trilogy - Truffles



# Foot Grille/Soft Grid Examples & Terminology

Foot grille's and/or soft grid's are located on either the interior of vestibule or on interior of front entrance doorway.



Foot Grille



Soft Grid

Foot grille's and/or soft grid's are required to be mechanically fastened to the floor. Walk-off mats can be picked up and relocated at anytime, without unfastening from floor.



Foot grille fastened to floor on all edges



Soft grid missing fasten (grade = 1)

## Walk Off Mats

For specification, surveyors are to only capture when walk-off mats are present on the interior of front entrance doorway.



Any mats located on the exterior may be ignored.



# Interior Building Entry: Entrance - Wall Paint



1 – Stud/frame/wall board damage; cracks, holes present



2 – Walls need patch and paint



3 – Walls need vinyl only; due to chips, peeling, or fading



4 – Good condition as is, no R&M needed, possible smudges



5 – Brand new



# Interior Building Entrance - Wall Vinyl



1 – Stud/frame/wall board damage; cracks, holes present



2 – Walls need patch and new vinyl



3 – Walls need vinyl only; due to chips, peeling, or fading



4 – Good condition as is, no R&M needed; possible smudges



5 – Brand new

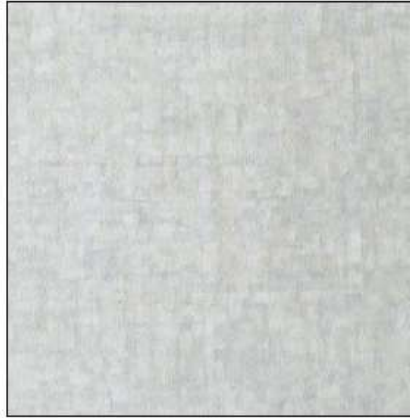


# Entrance Wall Vinyl Specification Options

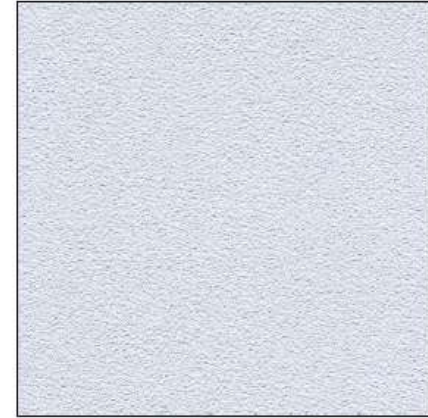
**Trax 1492**  
MDC



**Beta 1492**  
MDC



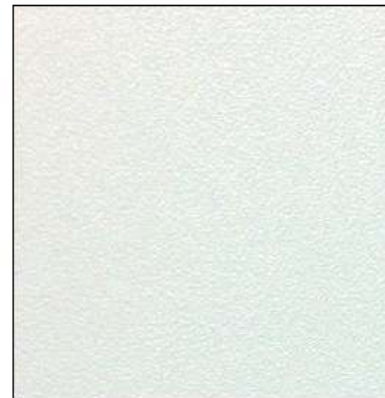
**NA-18-WAL-24**  
DL Couch



**Red - Acrovyn**



**White - Acrovyn**



# Branding - 1998 Kit



## Wall Decals



## Cornice inserts



## Aisle marker



## Pharmacy signs



# Branding - 2008 Kit



Hanging Department signs



Wall Decals



Aisle marker



Pharmacy signs

# Branding - 2010 Kit



(pharmacy arc)



## Hanging Department signs



Aisle marker

drop off	consultation	thank you for shopping at <i>Walgreens</i>
drop off / pick up / consultation	drop off / pick up	pick up

Pharmacy signs

### BEAUTY CORNICE

manicure		beauty tools	
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### BODY & BATH, PHOTO, HEALTH & HOUSEHOLD CORNICE

family planning			travel size
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### MARKET CORNICE

juice	milk
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### MARKET DECALS

ice cream
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Cornice inserts

juice

facial care

joint care

bath

hardware

gumdrops

# Branding - 2011 CCR Kit



(pharmacy arc)



Hanging Department signs

Aisle marker



Cornice inserts



Pharmacy signs

# Branding - 2011 WE Kit



Well at Walgreens

## Department signs (dimensional letters)



Aisle marker

## Hanging Department signs

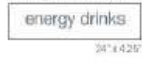
BEAUTY CORNICE



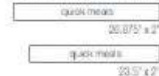
PERIMETER CORNICE



MARKET CORNICE



MARKET COOLER DOOR DECALS



## Cornice inserts

GUMDROPS



gumdrops

pick up express Rx  
drop off + pick up prescriptions  
ask your pharmacist



Pharmacy signs

# Cornice Frame Types Examples & Terminology

White or Varies ←

How to Identify

→ Black

**White Plastic** – does not require cornice frames to be lit. Lit headers/cornice are addressed in different question on survey.



**White Wood**



**Varies** – multiple cornice types appear within cosmetic section

Please determine the interior component of the frame:  
*plastic or wood*

- *Remove one of the 3' section inserts on cosmetic wall (lift up and pull out towards bottom)*
- *Review internal frame for identification*
- *Plastic is most common frame; Wood is typically found in CCR format locations*



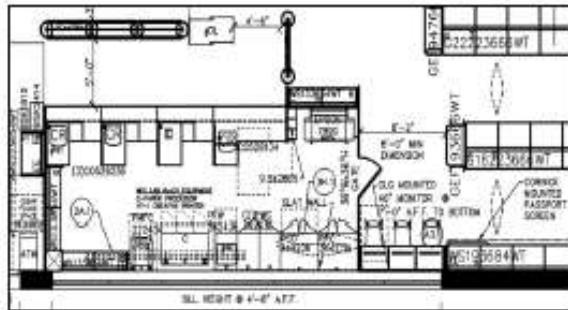
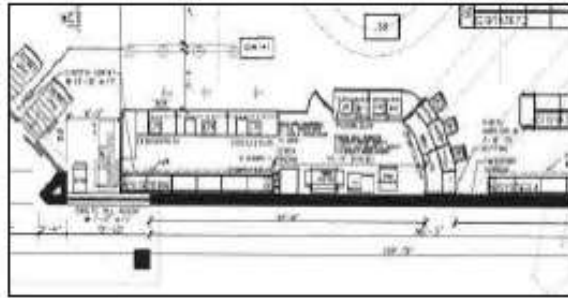
**Black Plastic**



**Black Wood** – Routed chamfered edge cut out; may or may not be lit, not required for this line item



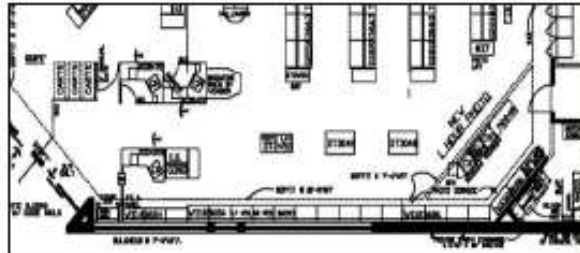
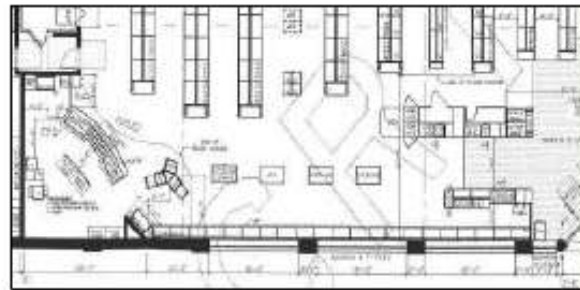
# Options for Front Checkout Area Format



Identified by no corner photo area; photo printer is located in checkout area



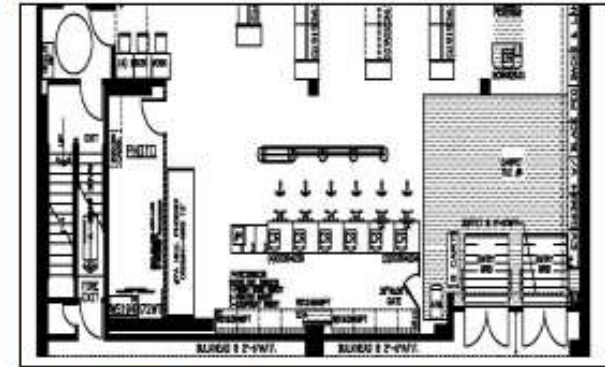
**Combined Checkout/Photo**



Identified by photo area in corner with checkouts on either side of exit path



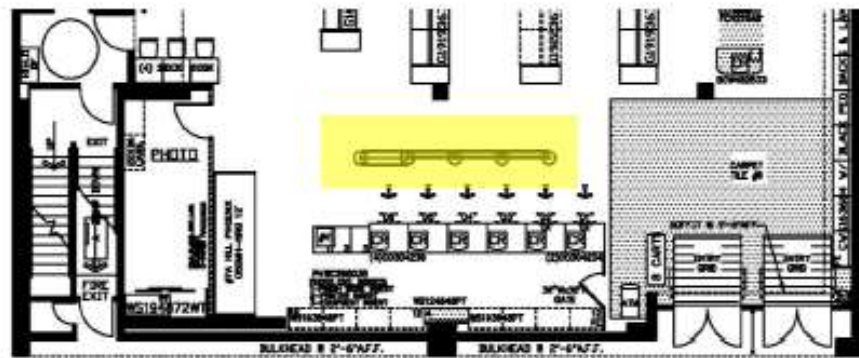
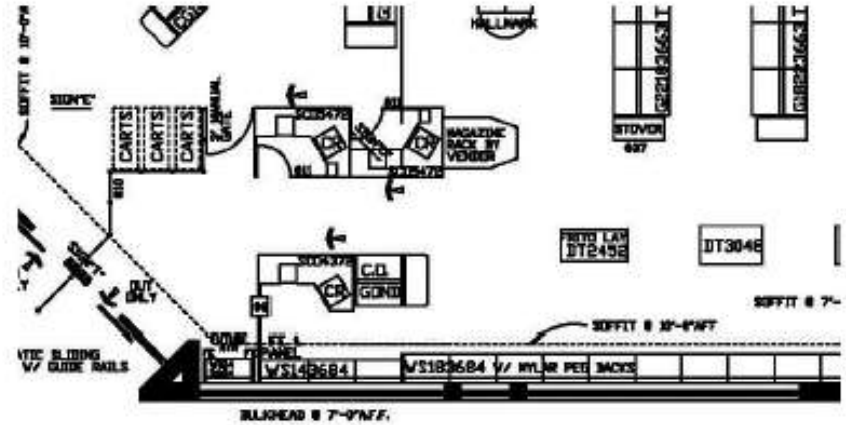
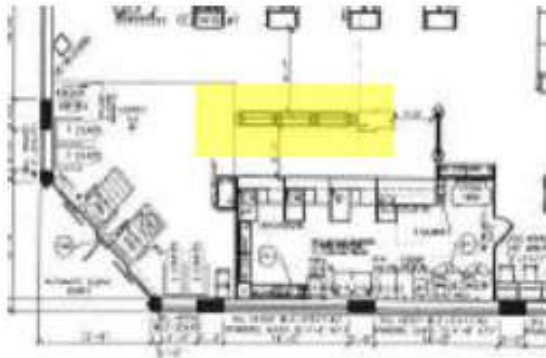
**Tandem**



Identified by inline front and photo checkouts; photo printer not in checkout area

**Inline without Photo**

# Options for Queue Fixture Format



Identified by merchandisable fixtures forming a queue, located at front checkouts (not pharmacy)

**Yes – Present**

There are no merchandisable fixtures forming a queue; a traffic control fixture alone

**No – Not Present**

# Front Checkout Laminate Specifications

**Saddle Crimble  
Formica**



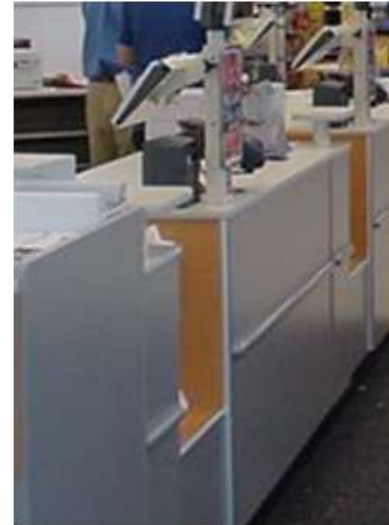
**Crayon  
Formica**



**Satin Stainless  
Wilsonart**



**Blond Echo  
Wilsonart**



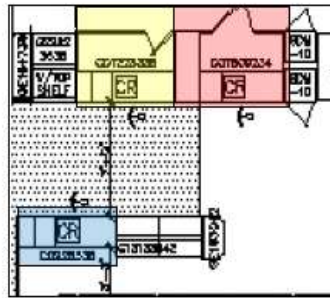
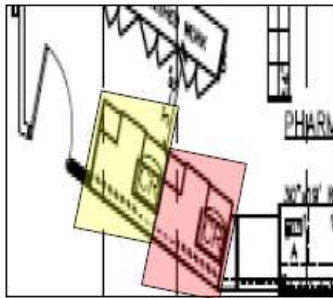
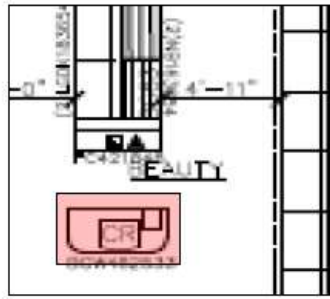
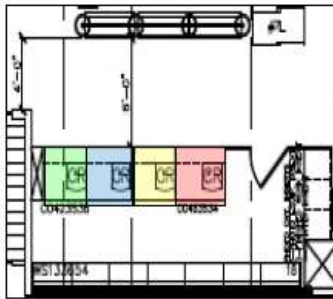


# Front Checkout Station Examples & Terminology

## How to Quantify

Each checkout fixture and countertop can be segregated into a station – the designated work area which customer and cashier interact.

- There may or may not be more than one cash register per station
- Each station should be counted individually
- Not all stations may be used in daily business
- Please survey, grade, and count all stations that are present



Front wall station

Island station

Vacant, no cash register  
Total Qty: 2



Vacant, cooler/snackstorage  
Total Qty: 2



Total Qty: 4



# Fixtures: Front Checkout Countertops



1 – Replace slab due to unsupported, cracked, or lifting structure. Holes present from previous equipment are NOT grade 1 unless large enough for merchandise to fall through or may cause physical harm



2 – New top laminate only, due to scratches or degraded surface appearance



3 – Side trimming cracked, chipped, or missing



4 – Good condition as is; no R&M needed

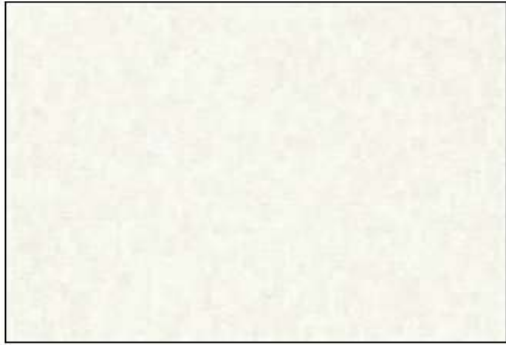


5 – Brand new

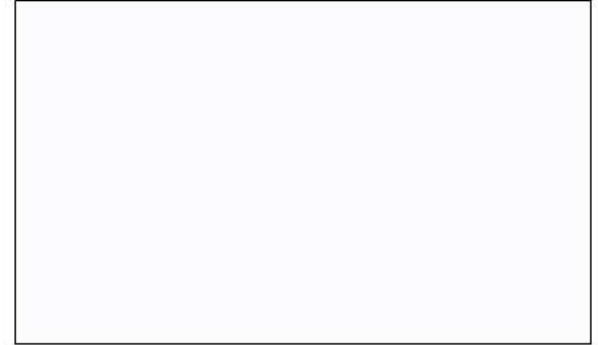


# Front End Countertop Specification Options

**Patterned White**



**Designer white**  
Wilsonart



# Interior Cart Corral Specification Options



Center Store 1



Center Store 2



Center Store 3

The “#” counts the number of aisle opening for the carts to sit, which are separated by metal poles.

I.e. Center Store 1 is *one large opening*, there may be 2 rows of carts, but there is no pole separating them. Center Store 2 is *two openings*, separated by a pole.



Front Wall



Cos Wall



Free Standing



Aisle

# Beauty Checkout Laminate Specifications

Fiesta Crimble



Lodestone



Amber Maple



Oxide



# Beverage Bar Specification Options



Endstand



Endstand w/wrap



12' Combo End & Inline



Small Inline < 12'

# Sales Area Flooring Specification Options

## VCT

Grade 1-4 OR NA;  
VCT can never be  
grade = 5

**Warm White**  
12 x 12



White tile with brown  
speckles

**Silver White**  
12 x 12



Silver tile with white  
speckles

**Classic White**  
12 x 12



White tile with gray  
speckles

**Raffia Peal**  
12 x 24



Beige tile with off-white  
darkened speckles

## LVT

Grade 1-5 OR NA

**Centiva**  
18 x 18



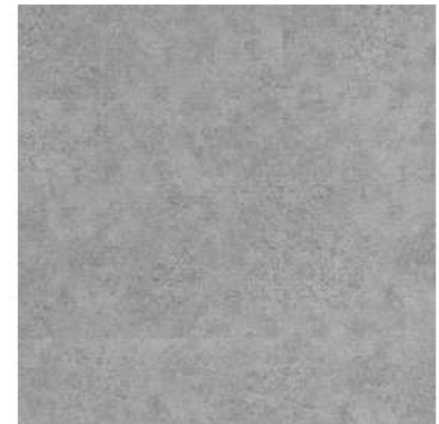
Brown tile with speckles and sponging

**Warm Grey Concrete**  
12 x 24



Dark pink/grey blend

**Cool Grey Concrete**  
18 x 18



Lite silver tile with sponging

# Sales Area Flooring Specification Options

## Porcelain Tile

Grade 1-4 OR NA;  
Porcelain Tile can never be grade = 5

Simply Grey  
Porcelain Tile



Dark grey with lite swirls

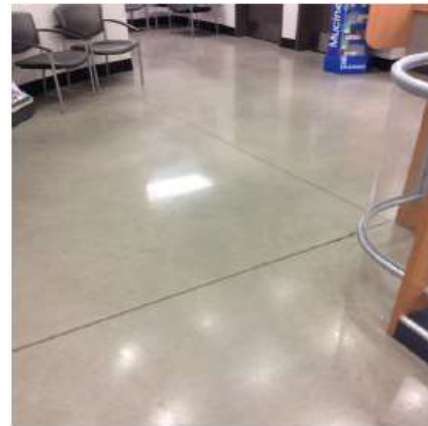
Plantation Beige  
Porcelain Tile



Lite brown/grey swirls

## Polished Concrete

Polished Concrete  
Floor Slabs





# Flooring Specification Examples & Terminology

To help differentiate between floor tile specifications, please use the following pages for additional in depth detail including spec name, stock photo, real life screen shot, and descriptive note.

Grade 1-4 or NA	Porcelain Tile or
These options can never be grade = 5	VCT <ul style="list-style-type: none"><li>• Warm White</li><li>• Silver White</li><li>• Classic White</li><li>• Raffia Pearl</li></ul>

Grade 1-5 or NA	Polished Concrete or
These are the only options that can ever be grade = 5	LVT <ul style="list-style-type: none"><li>• Centiva</li><li>• Warm Grey Concrete</li><li>• Cool Grey Concrete</li></ul>

## Patchwork

- Patched with same specification, however individual shipments may appear different
- Patched with different specification, please label specification of the majority flooring tile type



Classic White floor tile spec, patched with different pallet Classic White



Silver White floor tile spec, patched with Classic White



Warm White floor tile spec, patched with Classic White

# Flooring Specification Examples & Terminology

**VCT** Grade 1-4 OR NA; VCT can never be grade = 5

**Warm White**

12 x 12

White tile with brown speckles



**Silver White**

12 x 12

Silver tile with white speckles



**Classic White**

12 x 12

White tile with gray speckles



**Raffia Peal**

12 x 24

Beige tile with off-white darkened speckles



# Flooring Specification Examples & Terminology

**LVT** Grade 1-5 OR NA

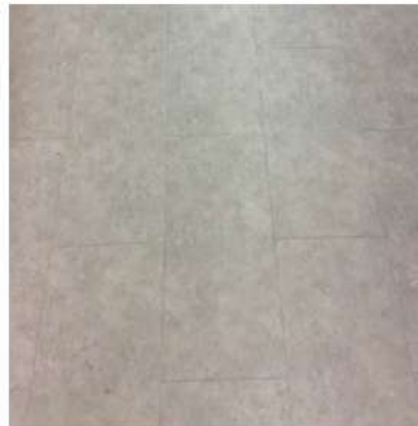
**Centiva**  
18 x 18

Brown tile with speckles and sponging



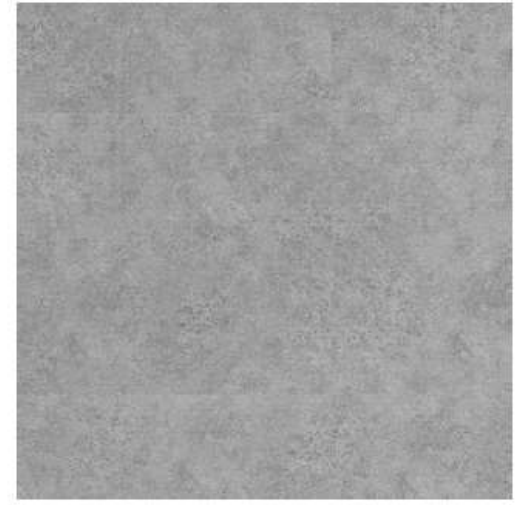
**Warm Grey Concrete**  
12 x 24

Dark pink/grey blend



**Cool Grey Concrete**  
18 x 18

Lite silver tile with sponging

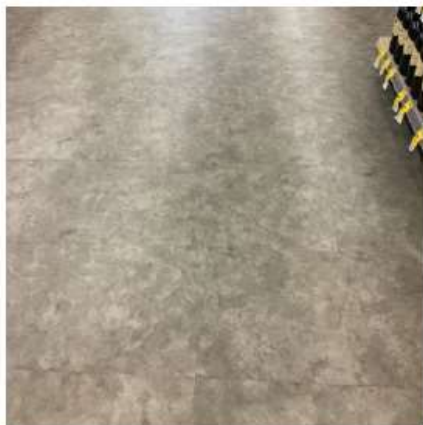


# Flooring Specification Examples & Terminology

## Porcelain Tile Grade 1-4 OR NA; VCT can never be grade = 5

**Simply Grey**  
Porcelain Tile

Dark grey with lite swirls



**Plantation Beige**  
Porcelain Tile

Lite brown/grey swirls



# Photo Area Flooring Specification Options

**Black Marbleized Rubber**



**Matches Sales Floor**  
*(LVT, Porcelain, VCT, Other ONLY)*



**Polished Concrete**



# Vinyl Base Specification Options

**Black**



**Charcoal**



**Burnt Umber**



**Butterscotch**

*Used in Clinic area only*



# Fixtures: Sales Floor – Ceiling



1 – Replace entire ceiling due to major damage, excessive staining, sagging, or mismatched tiles



2 – Large areas of tiles need replaced due to major damage, excessive staining, sagging, or mismatched tiles



3 – Small areas of tiles need replaced due to damage, staining, sagging, or mismatched tiles



4 – Good condition as is; no R&M needed



5 – Brand new

NA – Acoustical ceiling tile & grid not present; drywall present or open to deck



# Fixtures: Sales Floor - Doors



1 – Replace entire door, frame & hardware due to damages



2 – Replace door & hardware due to damages



3 – Replace hardware on door: handle, locks, closure, etc.



4 – Paint door and frame



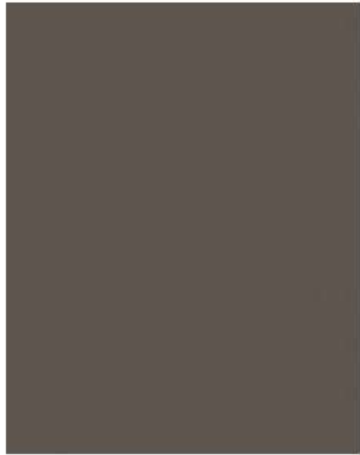
5 – Brand new, or in good condition as is; no R&M needed





# Door/Frame Paint Specifications

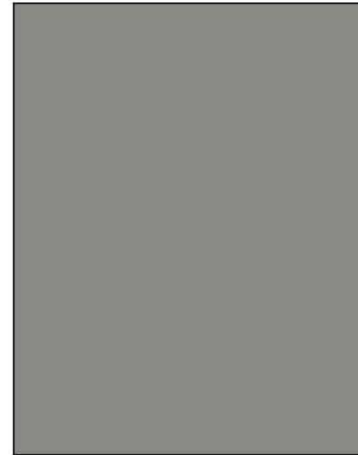
**Stone Brown**  
Benjamin Moore



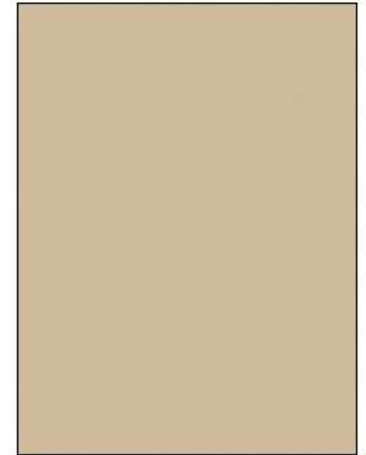
**Bear Creek**  
Benjamin Moore



**Secret**  
Benjamin Moore



**Stone House**  
Benjamin Moore



# Door Type Examples & Terminology

## Sales Floor Door

Sales Floor Doors are exposed to customers from the sales floor. These doors are not located within hallways, but may create hallways. There is immediate access directly from sales floor into:

- Employee room/Office/Training room
- Photo
- Pharmacy/HHC/PHR/Clinic/Consultation
- Electrical room/Fire room (*if applicable*)
- Restroom Passage, Coolers/Hallway #2

Note: A door on the Sales Floor with immediate access into the Stockroom is NOT a Sales Floor Door. This door may or may not have an additional panel hinge to create a wider opening. This door is considered Stockroom Sales Door.



## Stockroom Sales Door

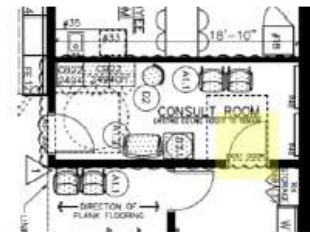
Stockroom Door is a door with immediate access into the Stockroom. This door may be located on the Sales Floor with or without an additional panel hinge to create wider opening. This door may also be located within Hallway #2 near Walk-In Cooler entrance.



## Location Specific Doors – NOT Sales Floor or Stockroom

Doors within hallways that lead into:

- Employee room/Office/Training room
- Electrical room/Fire room
- Restrooms/Porter Closet
- Pharmacy/HHC/PHR/Clinic/Consultation

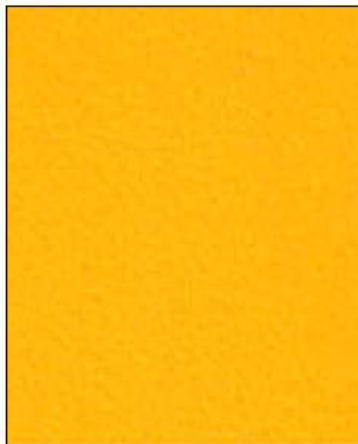


# Photo Checkout Laminate Specifications

**Saddle Crimble  
Formica**



**Forsythia  
Pionite**



**Satin Stainless  
Wilsonart**



**Painted Grey**

When siding of checkout fixture, previously yellow Forsythia is painted over grey, this is new spec.

*Forsythia & Satin Stainless are not applicable in this situation*



# Pharmacy Checkout Laminate Specifications

**Saddle Crimble**  
Formica



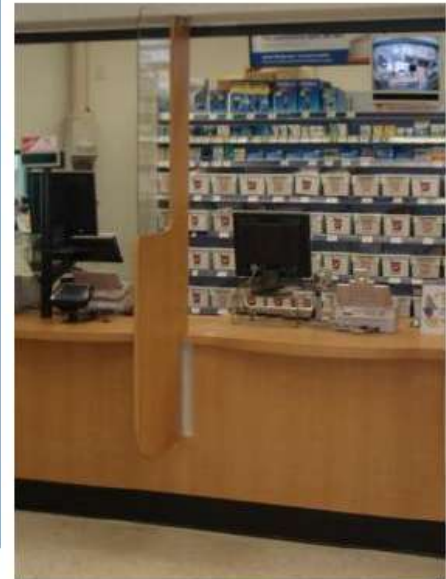
**Crayon**  
Formica



**Beluga Beige**  
Formica

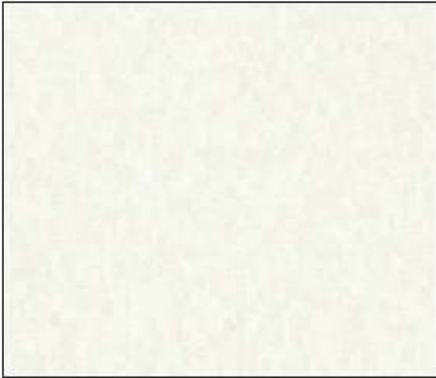


**Monticello Maple**  
Wilsonart

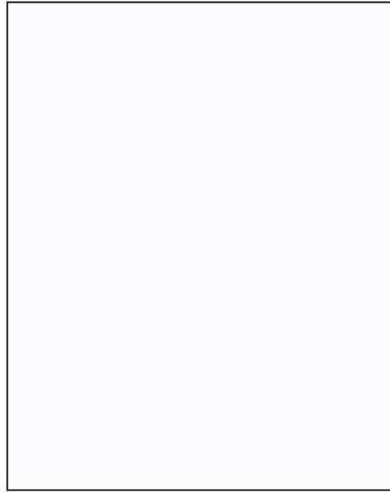


# Rx Checkout Countertop Laminate Types

Patterned White



Designer white  
Wilsonart



Wood



# C2 Cabinet Examples & Terminology

## How to quantify

- C2 Cabinets are counted as units of 2 or 3 doors
- They may be side by side or atop one another



Quantity = 4 units  
(2 doors each)



Quantity = 2 units  
(one 2-door + one 3-door)

## How to spec

The specification of C2 Cabinet is determined by the type of front doors

C2 Cabinets may be:

- Glass
- Metal
- Wood
- Varies



Glass only  
Count = 4



Metal only  
Count = 2



Wood only  
Count = 2



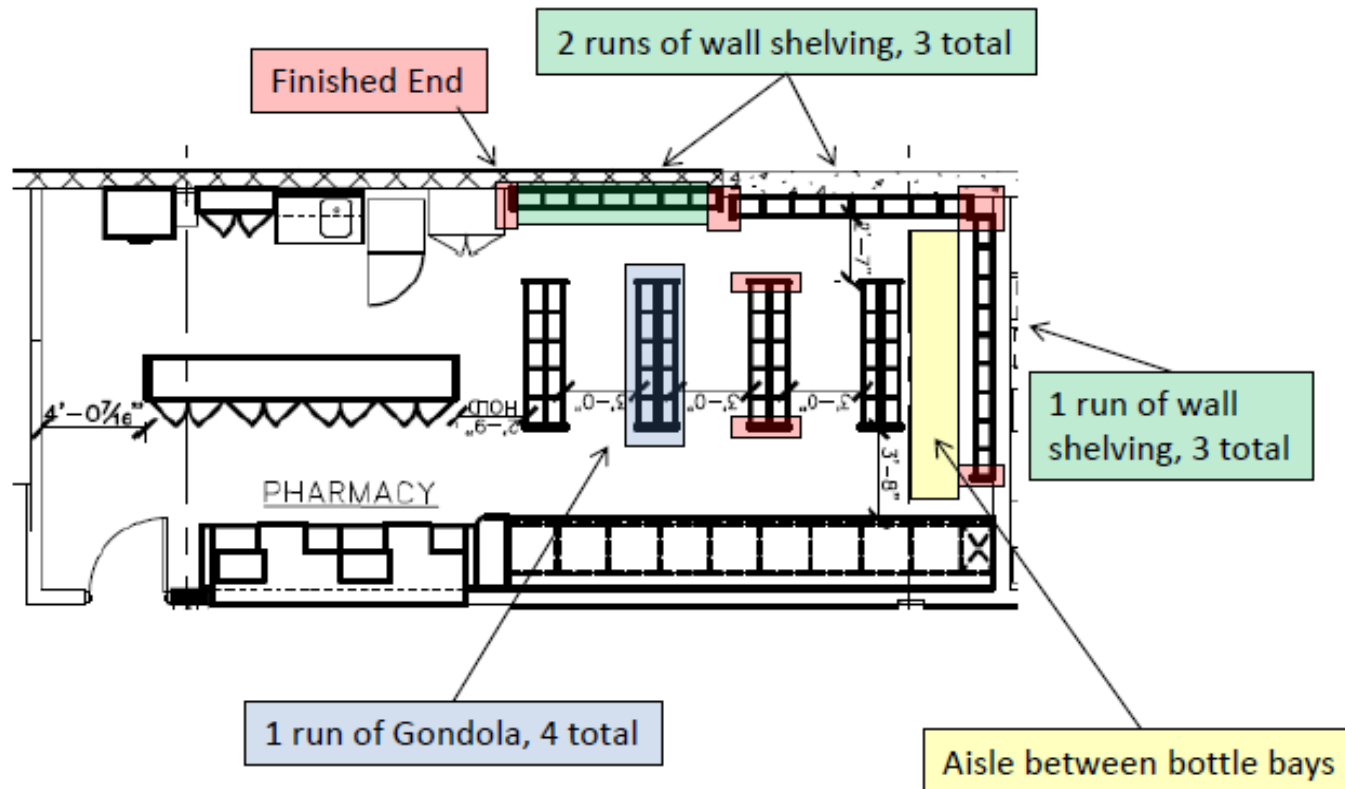
Varies  
Wood + Glass  
Count = 3



Varies  
Wood + Metal  
Count = 4

# Bottle Bay Examples & Terminology

## How to quantify runs



## Wall Shelving

Single-sided wall shelving consists of bottle bays along the wall. Each "run" of bottle bays is counted as length of shelving between 2 finished ends. Wall shelving may run the entire length of a wall, or may be broken up into multiple sections along a single wall.

## Gondolas

Gondolas are double-sided standing shelving units creating aisles. A "run" of gondola is the length of fixture creating aisle, between 2 finished ends.

# Rx Shutter Examples & Terminology

Checkouts



Drop Off/Consultation Window



Drive Thru - Interior



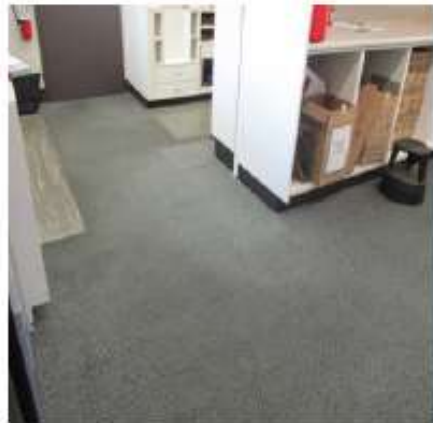
Drive Thru - Exterior





# Pharmacy Carpet Tile Specification Options

**New England Bedford**  
18 x 18  
(Coloring is mainly blue)



**Entropy Chance**  
18 x 18  
(Coloring is multi-colored)



**Urban Grid**  
18 x 18  
(Coloring is neutral/gray)



**Rock n' Coal**  
24 x 24  
(Coloring is dark gray & rubber)



*Specification is to be chosen based on majority of flooring type present, not patchwork specification*

# Waiting Area Chairs Specification Options

**Tandem - Blue**



**Tandem - Red**



**La-Z-Boy**



**Izzy Quest - Black**



**Izzy Quest - Silver**



**Encore Memento**



# Rx Waiting Wall Vinyl Specification Options

**Alpha 12**  
MDC



**Beta 1492**  
MDC



**NA-18-WAL-27**  
DL Couch



# Pharmacy Waiting Flooring Specification Options

## VCT

Grade 1-4 OR NA;  
VCT can never be  
grade = 5

Warm White  
12 x 12



White tile with brown  
speckles

Silver White  
12 x 12



Silver tile with white  
speckles

Classic White  
12 x 12



White tile with gray  
speckles

Raffia Peel  
12 x 24



Beige tile with off-white  
darkened speckles

## LVT

Grade 1-5 OR NA

Centiva  
18 x 18



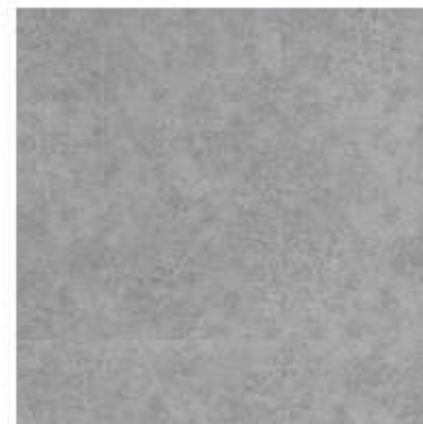
Brown tile with speckles and sponging

Warm Grey Concrete  
12 x 24



Dark pink/grey blend

Cool Grey Concrete  
18 x 18



Lite silver tile with sponging

# Pharmacy Waiting Flooring Specification Options

## Porcelain Tile

Grade 1-4 OR NA;  
Porcelain Tile can  
never be grade = 5

Simply Grey  
Porcelain Tile



Dark grey with lite swirls

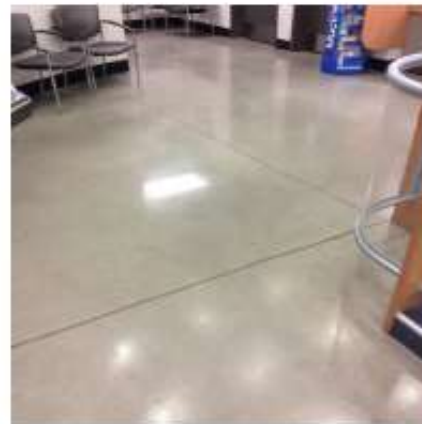
Plantation Beige  
Porcelain Tile



Lite brown/grey swirls

## Polished Concrete

Polished Concrete  
Floor Slabs



# Pharmacy Waiting Flooring Specification Options

Medium Wood Oak  
6 x 36



American Cherry  
6 x 36



## Vinyl Plank

Grade 1-4 OR NA;  
Laminate can never  
be grade = 5



Medium Wood Oak has a  
yellow hue



Example of Rx Waiting floor with  
specification American Cherry,  
patched with Medium Wood Oak.



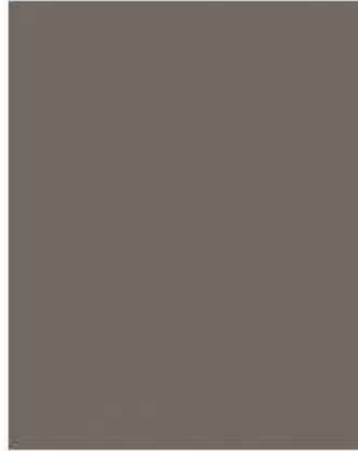
American Cherry has a  
red hue

# Door/Frame Paint Specifications

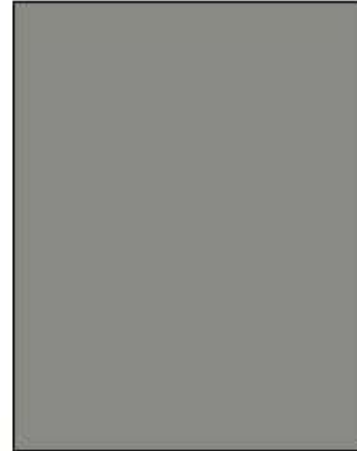
Stone Brown



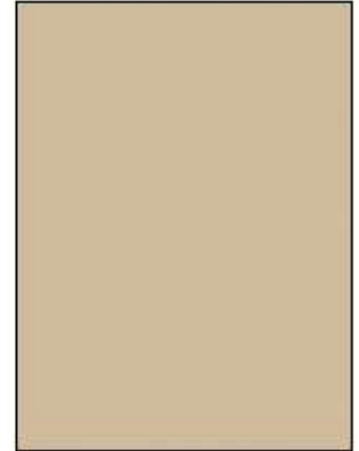
Bear Creek



Secret



Stone House



# RR Floor/base Specification Options

**Terra Granite – Speckled  
Taupe**  
American Olean



**Terra Granite – Speckled  
Linen**  
American Olean



**Taconic Slate – Dark  
Rock**  
Mid-America Tile



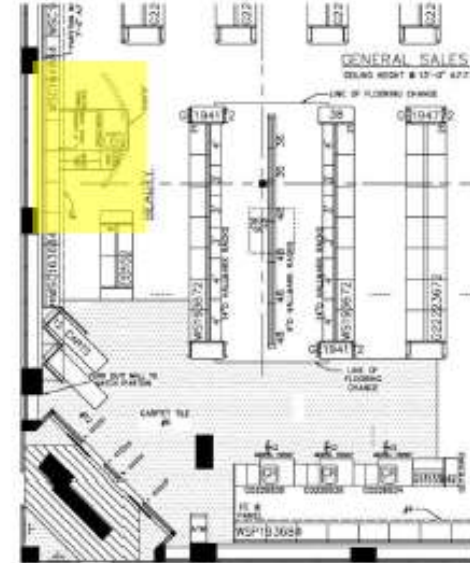
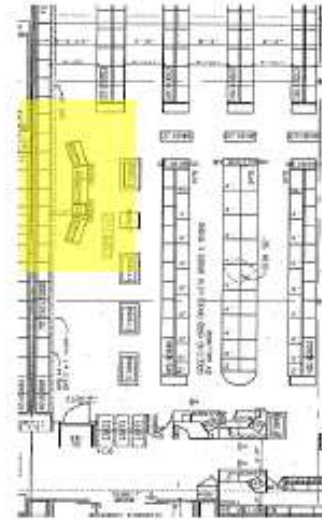
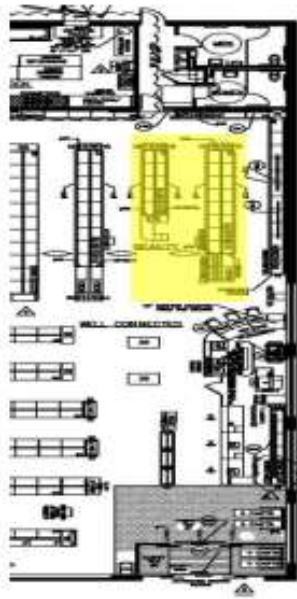
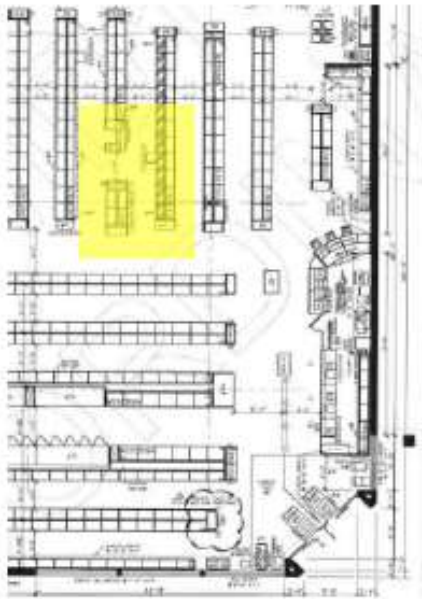
**Taconic Slate – Lead  
Gray**  
Mid-America Tile





# Options for Beauty Area Format

## Beauty 1 of 3



Beauty area is not adjacent to the front entrance of the store (i.e. can not be seen from entrance)

**Beauty in Back**

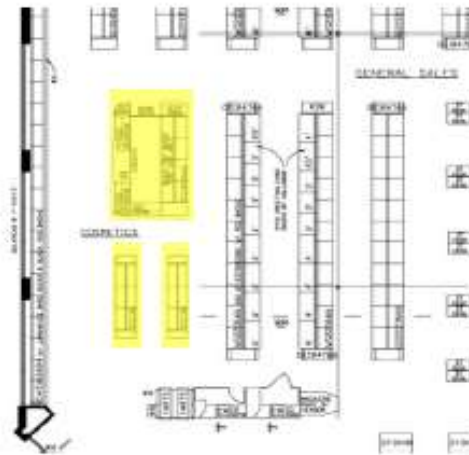


Beauty Bullpen, or cash register area, is connected to the wall

**Bullpen on Wall**

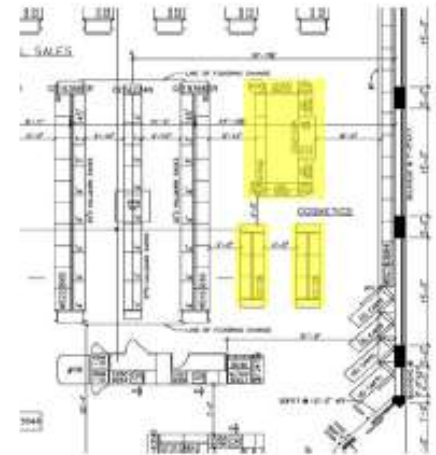
# Options for Beauty Area Format

## Beauty 2 of 3



Identified by 66" high fixture across from the cash register with full gondola height shoppable merchandise on the back; cashier has partial 270° view around bullpen

**270 Bullpen in Aisle**

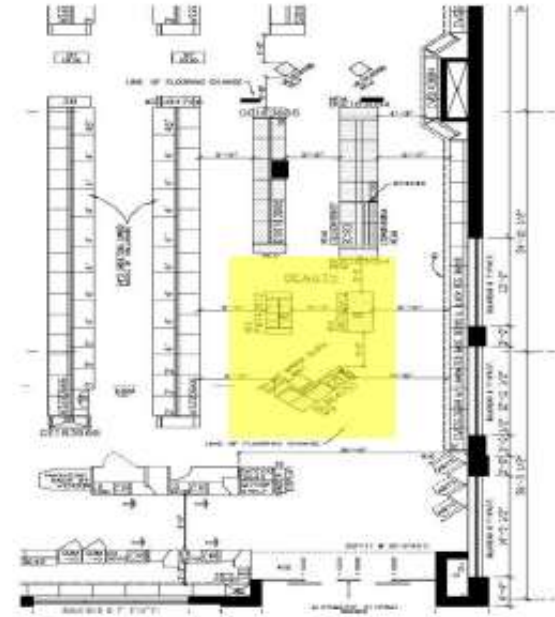
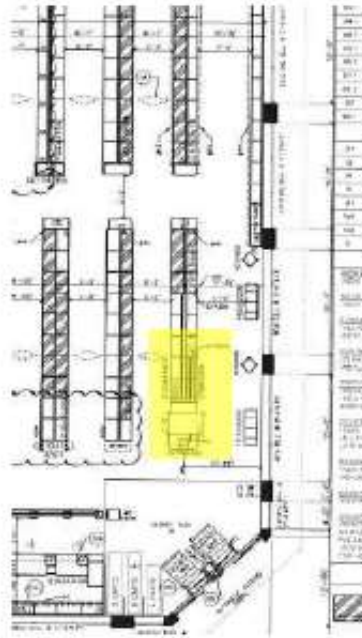
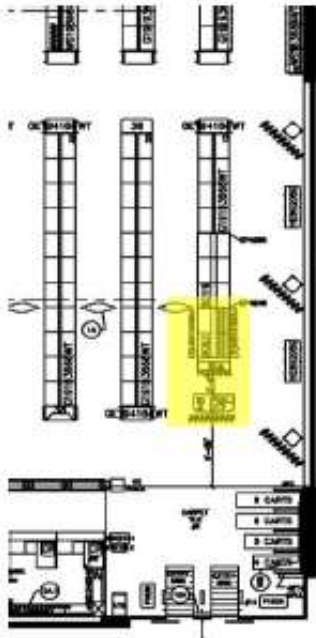


Identified by 36" high glass case across from the cash register, nothing behind glass case; cashier has full 360° view around bullpen

**360 Bullpen in Aisle**

# Options for Beauty Area Format

## Beauty 3 of 3



Identified by simple checkout, as soon as entering store, aligned with Beauty gondola run



**WE Beauty**

Identified by (3) glossy black fixtures branded with Boots logo



**Boots Hi Touch**

# Porter Door Specification Options

Solid Wood/Metal



Accordion/Curtain



Bi-fold



No Door



# Porter Sink Specification Options

Mop Sink



Wall Sink



# Cooler Section Examples & Terminology

Please take a photo of the name plate of coolers/freezers present

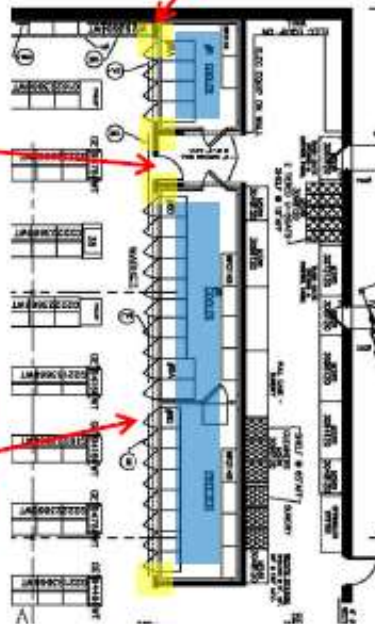
## Walk-In Cooler/Freezer

Walk-in units are found against perimeter of store, and are flush with the wall. At the end, or between units, there is a door/hallway. Within the hallway is a remote side entrance into the refrigeration unit. Walk-in cooler/freezers are stocked from inside the unit.

Along store perimeter and flush with wall (typical yellow box)

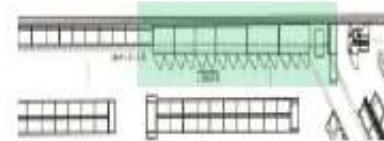
Remote side entrance from hallway

Shelves are loaded from within the unit (blue typical box)



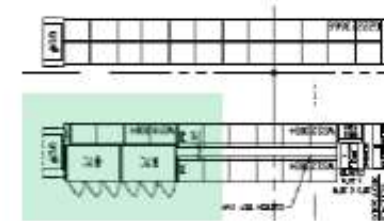
## Reach-In Cooler/Freezer

Reach-in units are found against perimeter of store, and but are not always flush with the wall. Reach-in cooler/freezers are stocked from outside the unit.



## Cross-Aisle Refrigeration

Cross-aisle units are found within the gondola shelving aisles, and are NOT against the wall. Reach-in cooler/freezers are stocked from outside the unit.



# Finish – Roofing Type Specification Options

**Shingles**



**Rubber Membrane - White**



**Asphalt**



**Tar**  
*(rolled example)*



**Rubber Membrane - Black**



**Ballasted**

